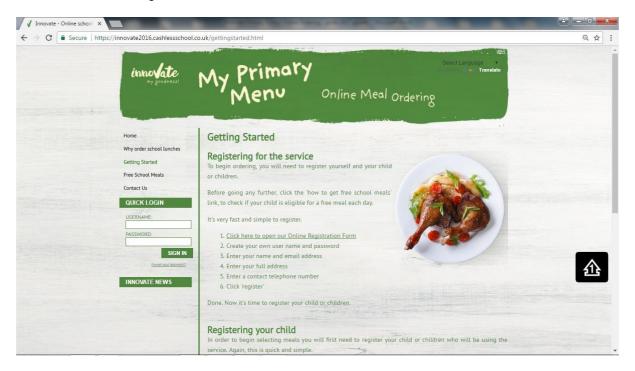


1. Open the web page: www.innovate-psm.co.uk



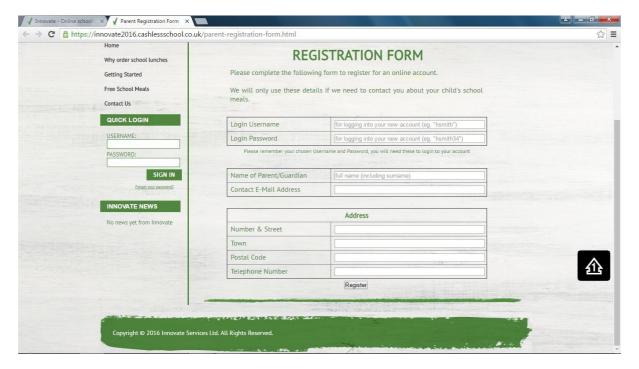
2. Select 'Getting Started' You will be directed to this screen:



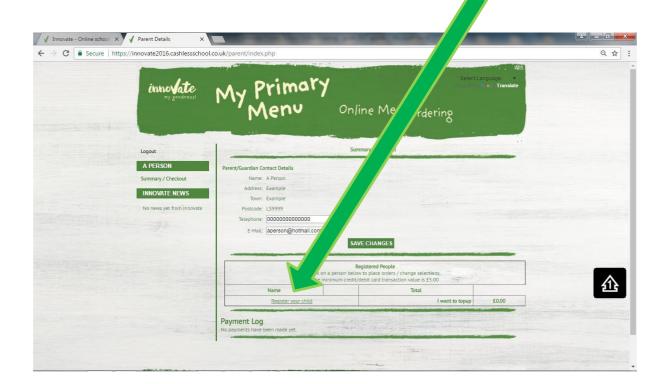
3. Select the 'Click here to open Registration Form' option



4. When directed to this page a user name and password need to be created, and name of parent, email address and home address need to be added. When this is completed click 'Register'.

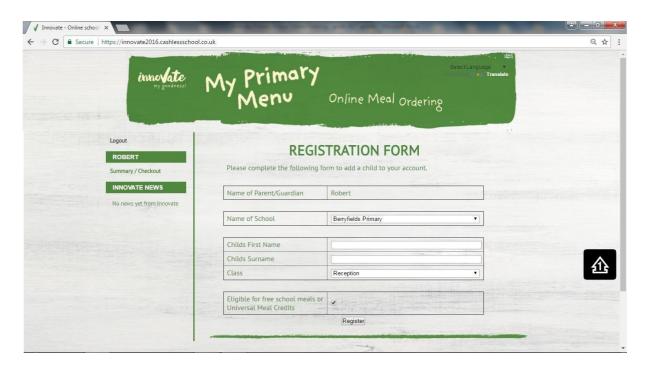


5. You now have your account screen. Click 'Register your child'

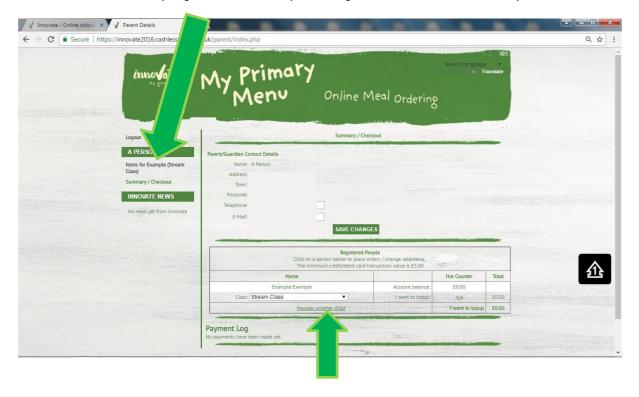




6. Now enter the name of school from the dropdown box, Childs first and surname, and their class from the dropdown box. Tick if eligible for free meals and click 'Register'



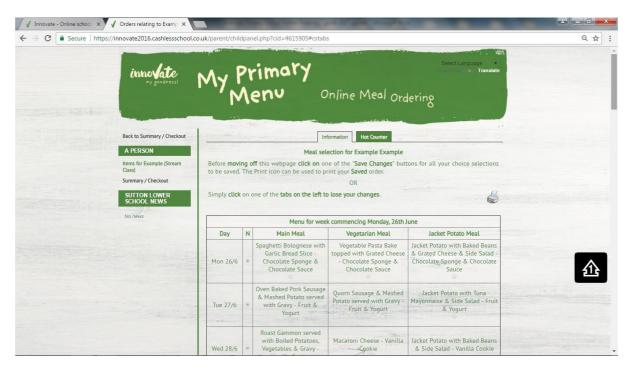
7. You are now fully registered. To order please log-in and click on the name of your child



If you need to add another child, the option is here. Follow the same process as the first child.



8. Click the 'Hot Counter' tab at the top of the screen, and start ordering by clicking on the meal of choice.



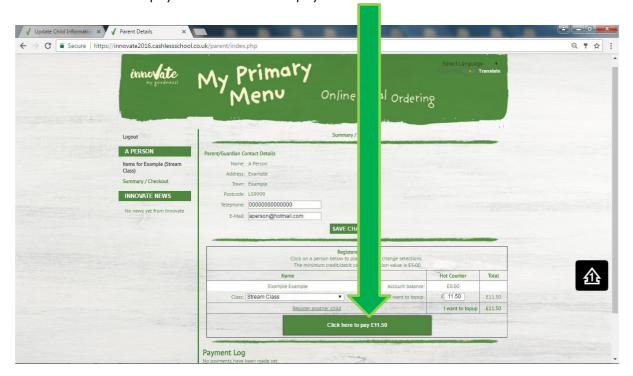
9. If you have ordered and pay for meals your home page will look like below. In this example a full week (£11.50) has been ordered. If you have ordered for the full term the amount will show. If you do not want to pay for the full term and would like to pay in instalments then please amend the 'I want to topup' box with the amount you would like to pay.



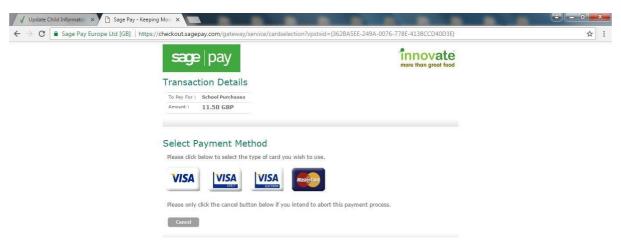
Please note: The account only gets debited on the day that the child eats.



10. To make a payment click on the 'to pay box'



11. You will then be directed to our secure online payment page:



Additional Information

- Orders for the following week must be placed by midnight of the previous Saturday. For example to order for week commencing 16/04/2018, orders must be placed by midnight on Saturday 14/04/2018.
- You can order a week at a time or for the whole term, just keep scrolling down.

If anyone is having difficulties setting up accounts or ordering food please feel free to contact uson:

primary@innovatefood.co.uk Or:

01932 411110